

CLAIM PROCEDURE

Apollo Munich Health Insurance Company Limited congratulates you on your Insurance choice and welcomes you into the select group of Domestic Travel Policy holders.

Apollo Munich Health is glad to provide you a wide range of benefits and assures you high quality customer service and responsiveness.

Please review your Domestic Travel policy available on the website - www.apollomunichinsurance.com/health-insurance-forms.aspx and familiarise yourself with the benefits available and the exclusions.

For any doubt or clarification and/ or information, call Apollo Munich Health on **1800-102-0333** or email at domestictravel@apollomunichinsurance.com

Please quote your policy number in all your correspondences.

In case of a claim:

1. The Insured needs to contact Apollo Munich Health and register his claim immediately.
2. Please collect all the essential claim documents as mentioned in the claim form and the procedure sent by Apollo Munich Health on intimation.
3. Fill up the claim form completely with the signature of the claimant.
4. Claim form along with all essential claim documents in original needs to be submitted within 30 days of the occurrence of the incident, at the below mentioned address.

Note: Claim forms are available at all our offices. You can also download the form from our website: www.apollomunichinsurance.com

Who should I Contact when any assistance is required ?

Claim Reporting and Assistance Contact	Claim Submission Address
Please call on the below mentioned number for any assistance or registration of claims Customer Service(Toll Free No.): 1800-102-0333 (24X7) Fax: 0124-4584111 E-mail: domestictravel@apollomunichinsurance.com Apollo Munich Health will provide the required assistance and send the claim form and explain the complete claim procedure.	Travel Claims Department, Apollo Munich Health Insurance Company Limited. 10th Floor, Tower-B, Building No. 10, DLF Cyber City, DLF City Phase II, Gurgaon- 122002, Haryana. Toll Free No.: 1800-102-0333